

# TEZLA GROUP



TEZLA Group is extending office hours!

**As of November 1<sup>st</sup> 2011, Tezla Group will be extending business support hours from 7:00AM to 5:00PM, Monday through Friday, with after-hours technical support available from 5:00PM to 7:00PM by call-back.**

Due to high customer demand, Tezla Group will be extending office hours to increase our level of support for our clients. We appreciate your business and we understand that your technology doesn't wait for our doors to open – so we're keeping our doors open longer!

After-hours support (past 7:00PM) and weekend support will be available by appointment and on an as-needed basis for emergencies by call-back and email support.

To contact Tezla's IT Help Desk for support, use one of the following options:

Email to Support:	<a href="mailto:support@tezlagroup.com">support@tezlagroup.com</a>
Business Hours Phone (7AM – 5PM):	410-546-4233 or 866-283-7378
Extended Hours Phone (5PM – 7PM):	443-783-9408
After Hours Phone (After 7PM):	443-783-9408 <i>(Standard after-hours rates apply)</i>